WESTBANK HOMEOWNERS ASSOCIATION, INC.

Monthly Meeting of the Board of Directors September 19, 2011

- 1. Establish a Quorum
- 2. Approval of Minutes
- 3. Treasurer's Report
- 4. Security Report
- 5. Community Awareness Report
- 6. Old Business
- 7. New Business
- 8. Homeowner Input
- 9. Adjournment of Meeting

WESTBANK HOMEOWNERS ASSOCIATION, INC. MEETING OF THE BOARD OF DIRECTORS August 15, 2011

STATE OF TEXAS §

MINUTES

COUNTY OF HARRIS §

The Westbank Homeowners Association's Meeting of the Board of Directors was held on August 15, 2011 at the Association clubhouse, 8303 West Road. Mrs. Paulann Alleman called the meeting to order at 7:30 p.m. after establishing that a quorum of the Directors was present. Other Board Members present at the meeting were Mark Cisneros, Virginia Hurlbut, Shiver Nolan and James Phillips. Also present were Tom Garth and Kathy Okulewicz representing Synergy Management Services.

MINUTES – Ms. Hurlbut made a motion to approve the Minutes of the July 18, 2011 Monthly Meeting as written. The motion was seconded by Mr. Phillips and approved with all in favor.

TREASURER'S REPORT – Mr. Garth reviewed the Profit & Loss, Budget vs. Actual figures for July 2011, and advised that the Association was about \$13,000 on the good side of budget. He provided details on the monthly expenses, and noted that bad debt write-offs were unusually low for the month.

Mr. Garth provided information on the bank balance and outstanding loans. He noted that several months previously the Board had approved a payment of \$37000 on the loans and would revisit the issue. The Board discussed various options to refinance the outstanding loans to obtain lower interest rates. The Board agreed unanimously that Mr. Garth should pursue the possibility of consolidating the loans and moving the loans to another financial institution. Mr. Garth will continue checking other banks for their interest rates on refinancing or replacing the existing loans.

Ms. Hurlbut made a motion to approve the Treasurer's Report for July 2011 as presented. Mr. Phillips seconded, and the motion was approved with all in favor.

NEIGHBORHOOD WATCH REPORT – Mrs. Alleman reviewed the Neighborhood Watch Report statistics for July 2011, noting that it was relatively shorter than usual.

There was a discussion on vacant houses. Mrs. Alleman advised that people are moving into Carriage Lane. In January there were 43 vacant houses, and this was down to 31 in July.

A homeowner complained about a new business which is making a lot of noise. Mr. Phillips noted that the machine shop was making noise again. Mr. Garth will follow-up.

There was a discussion on recent difficulties encountered when residents called the Sheriff's Department.

OLD BUSINESS - There was a discussion regarding the distribution of the new Deed Restriction booklets. Mr. Garth advised there are about 600 - 700 booklets still to be distributed. Mrs. Alleman reviewed which streets have not received the booklets. Mr. Garth advised he is ready to start the enforcement and will be making extra drive-throughs at the direction of the Board. Mr. Garth indicated that the first round of deed restriction letters would reference the fact that homeowners needed to pick up their handbooks.

COMMUNITY AWARENESS - There was a discussion about having a Hot Dog Day for Labor Day weekend. After some discussion it was agreed to have Hot Dog Day on Sunday, September 4^{th} from 5-8 PM.

NEW BUSINESS - Dave Druffel asked the Board if they would be willing to allow a yard sale in the circular drive by the pool. The proceeds would benefit the Susan G Komen cancer fund. Details were discussed. Mr. Druffel will contact Mrs. Alleman with further information.

There being no further business, Mr. Phillips moved that the Meetin	g be adjourned.
The motion was seconded by Ms. Nolan and passed with all in favor. The M	leeting was
adjourned at 8:45 p.m.	

Secretary	 	 	_

Westbank Homeowners Association, Inc.

Profit & Loss Budget vs. Actual

August, 2011 & Y.T.D.

						10	IAL	
	Aug 11	Budget	\$ Over Budget	% of Income	Jan - Aug 11	Budget	\$ Over Budget	% of Income
Income								
2011 MFEE INCOME	37,500.00	37,500.00	0.00	0.0%	301,577.00	301,577.00	0.00	0.0%
OTHER INCOME								
Deed Restriction Fines	0.00	625.00	-625.00	-1.24%	0.00	2,500.00	-2,500.00	-0.59%
Service Fee - 3 Payment Option	0.00	32.00	-32.00	-0.06%	608.00	435.00	173.00	0.04%
MUD Cont. Deputy Income	11,991.00	11,991.00	0.00	0.0%	95,928.00	95,928.00	0.00	0.0%
Interest on Money Market	46.74	41.00	5.74	0.01%	447.17	328.00	119.17	0.03%
Interest on Operating Account	0.00				2.51			
Pool Guest Fees	0.00	45.00	-45.00	-0.09%	0.00	220.00	-220.00	-0.05%
Coke Machine	0.00	0.00	0.00	0.0%	0.00	0.00	0.00	0.0%
Mgmt Collection Fees	100.00	0.00	100.00	100.0%	9,630.00	10,000.00	-370.00	-0.09%
Atty Collection Fees	800.00	834.00	-34.00	-0.07%	10,832.00	9,164.00	1,668.00	0.4%
Mgmt Deed Rstn Fees	0.00				40.00	•	,	
Atty Deed Rstn Fees	0.00	1,000.00	-1,000.00	-1.98%	0.00	3,000.00	-3,000.00	-0.71%
Penalty & Int Income	0.00	540.00	-540.00	-1.07%	90.54	4,320.00	-4,229.46	-1.0%
Mowing Income	0.00	500.00	-500.00	-0.99%	960.00	2,000.00	-1,040.00	-0.25%
Clubhouse Rental	100.00	166.00	-66.00	-0.13%	1,100.00	1,328.00	-228.00	-0.05%
Total OTHER INCOME	13,037.74	15,774.00	-2,736.26	-5.41%	119,638.22	129,223.00	-9,584.78	-2.28%
Total Income	50,537.74	53,274.00	-2,736.26	-5.41%	421,215.22	430,800.00	-9,584.78	-2.28%
Expense								
ADMINISTRATIVE EXPENSE								
Coke Machine	76.36	0.00	76.36	100.0%	76.36	0.00	76.36	100.0%
Sterling OLD Loan Interest	0.00	483.00	-483.00	-0.96%	3,182.00	3,864.00	-682.00	-0.16%
Sterling NEW Loan Interest	458.00	458.00	0.00	0.0%	3,832.00	3,664.00	168.00	0.04%
Annual Meeting	0.00	0.00	0.00	0.0%	0.00	100.00	-100.00	-0.02%
Bad Debt	0.00	1,666.00	-1,666.00	-3.3%	5,576.01	13,328.00	-7,751.99	-1.84%
Bank Service Charge	89.91	42.00	47.91	0.1%	838.50	336.00	502.50	0.12%
Board Meeting Expense	0.00	0.00	0.00	0.0%	33.00	100.00	-67.00	-0.02%
Postage	5.79	583.00	-577.21	-1.14%	4,018.49	4,664.00	-645.51	-0.15%
Donations	0.00	0.00	0.00	0.0%	0.00	250.00	-250.00	-0.06%
Newsletter Expense	0.00	0.00	0.00	0.0%	0.00	0.00	0.00	0.0%
Office Supplies	0.00	8.00	-8.00	-0.02%	92.19	64.00	28.19	0.01%
Translations-English to Spanish	0.00	0.00	0.00	0.0270	77.76	01.00	20.10	0.0170
Total ADMINISTRATIVE EXPENSE	630.06	3,240.00	-2,609.94	-5.16%	17,726.31	26,370.00	-8,643.69	-2.05%
Community Improvements								
Events, Projects & Improvements	150.00	1,666.00	-1,516.00	-3.0%	13,426.67	13,328.00	98.67	0.02%
Total Community Improvements	150.00	1,666.00	-1,516.00	-3.0%	13,426.67	13,328.00	98.67	0.02%
iotai community improvements	150.00	1,000.00	-1,510.00	-3.0%	13,420.07	13,320.00	90.07	0.0270

TOTAL

Westbank Homeowners Association, Inc.

Profit & Loss Budget vs. Actual

August, 2011 & Y.T.D.

TOTAL

					IUIAL			
	Aug 11	Budget	\$ Over Budget	% of Income	Jan - Aug 11	Budget	\$ Over Budget	% of Income
CONTRACT SERVICES								
Exterminating	0.00	100.00	-100.00	-0.2%	193.76	300.00	-106.24	-0.03%
Patrol Services	15,988.00	15,988.00	0.00	0.0%	127,904.00	127,904.00	0.00	0.0%
Patrol Services - Overtime	0.00	0.00	0.00	0.0%	0.00	0.00	0.00	0.0%
Patrol Services - Equipment	0.00	0.00	0.00	0.0%	39.38	250.00	-210.62	-0.05%
Pool Contract Management	7,500.00	8,508.00	-1,008.00	-2.0%	32,560.00	38,669.00	-6,109.00	-1.45%
Association Management	3,590.00	3,570.00	20.00	0.04%	28,790.00	28,560.00	230.00	0.06%
Mosquito Fogging	0.00	416.00	-416.00	-0.82%	0.00	1,664.00	-1,664.00	-0.4%
Total CONTRACT SERVICES	27,078.00	28,582.00	-1,504.00	-2.98%	189,487.14	197,347.00	-7,859.86	-1.87%
DEED RESTRICTION ENFORCEMENT								
Force Mows	0.00	750.00	-750.00	-1.48%	1,040.00	2,650.00	-1,610.00	-0.38%
Total DEED RESTRICTION ENFORCEMENT	0.00	750.00	-750.00	-1.48%	1,040.00	2,650.00	-1,610.00	-0.38%
MAINTENANCE EXPENSE								
Groundskeeping Mgmt								
Landscaping Contract	3,400.00	3,500.00	-100.00	-0.2%	24,670.00	24,100.00	570.00	0.14%
Misc. Grounds Maintenance	101.10	208.00	-106.90	-0.21%	3,030.57	1,668.00	1,362.57	0.32%
Shrubbery	0.00	83.00	-83.00	-0.16%	255.00	668.00	-413.00	-0.1%
Total Groundskeeping Mgmt	3,501.10	3,791.00	-289.90	-0.57%	27,955.57	26,436.00	1,519.57	0.36%
Curb Numbering	0.00	0.00	0.00	0.0%	0.00	15,000.00	-15,000.00	-3.56%
Tennis Court	0.00	200.00	-200.00	-0.4%	0.00	800.00	-800.00	-0.19%
Sprinkler System	1,505.00	292.00	1,213.00	2.4%	2,574.00	2,336.00	238.00	0.06%
Recreation Center	148.72	208.00	-59.28	-0.12%	1,840.97	1,664.00	176.97	0.04%
Clubhouse	0.00	125.00	-125.00	-0.25%	363.76	1,000.00	-636.24	-0.15%
Total MAINTENANCE EXPENSE	5,154.82	4,616.00	538.82	1.07%	32,734.30	47,236.00	-14,501.70	-3.44%
POOL EXPENSES								
Pool Pump Repair	0.00	208.00	-208.00	-0.41%	2,243.80	1,664.00	579.80	0.14%
Pool Repairs	0.00	167.00	-167.00	-0.33%	16,001.75	13,165.00	2,836.75	0.67%
Swimming Identification	429.98	0.00	429.98	100.0%	1,689.98	1,000.00	689.98	0.16%
Pool Expenses	0.00	0.00	0.00	0.0%	2,300.00	500.00	1,800.00	0.43%
Pool Chemicals	0.00	0.00	0.00	0.0%	0.00	1,000.00	-1,000.00	-0.24%
Pool Supplies/Equipment	210.00	0.00	210.00	100.0%	1,011.10	500.00	511.10	0.12%
Total POOL EXPENSES	639.98	375.00	264.98	0.52%	23,246.63	17,829.00	5,417.63	1.29%
PROFESSIONAL EXPENSES								
Attorney Collection Fees								
Court Costs	0.00	0.00	0.00	0.0%	0.00	0.00	0.00	0.0%
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Westbank Homeowners Association, Inc.

Profit & Loss Budget vs. Actual

August, 2011 & Y.T.D.

						10	IAL	
	Aug 11	Budget	\$ Over Budget	% of Income	Jan - Aug 11	Budget	\$ Over Budget	% of Income
Title Searches	0.00	0.00	0.00	0.0%	0.00	0.00	0.00	0.0%
Atty Deed Restriction Fee	0.00	1,000.00	-1,000.00	-1.98%	0.00	3,000.00	-3,000.00	-0.71%
Corporate Legal Fees	0.00	0.00	0.00	0.0%	0.00	500.00	-500.00	-0.12%
Atty Collection Fee	700.00	834.00	-134.00	-0.27%	10,060.00	9,164.00	896.00	0.21%
Total Attorney Collection Fees	700.00	1,834.00	-1,134.00	-2.24%	10,060.00	12,664.00	-2,604.00	-0.62%
Management Collection Fees								
3 Payment Option Service Fees	0.00	32.00	-32.00	-0.06%	560.00	435.00	125.00	0.03%
Forced Mow Admin Trip Chgs	0.00	0.00	0.00	0.0%	0.00	500.00	-500.00	-0.12%
NSF Check Service Fees	30.00	0.00	30.00	100.0%	30.00	150.00	-120.00	-0.03%
Collection Fees	787.00	0.00	787.00	100.0%	3,272.00	10,000.00	-6,728.00	-1.6%
Total Management Collection Fees	817.00	32.00	785.00	1.55%	3,862.00	11,085.00	-7,223.00	-1.72%
Translations	0.00				25.00			
Audit - Tax Preparation	2,200.00	0.00	2,200.00	100.0%	2,200.00	2,400.00	-200.00	-0.05%
Dues & Subscriptions	0.00	0.00	0.00	0.0%	115.00	350.00	-235.00	-0.06%
Total PROFESSIONAL EXPENSES	3,717.00	1,866.00	1,851.00	3.66%	16,262.00	26,499.00	-10,237.00	-2.43%
TAX & INSURANCE								
D & O Insurance	333.00	333.00	0.00	0.0%	2,664.00	2,664.00	0.00	0.0%
TCPP & Umbrella Insurance	1,875.00	1,875.00	0.00	0.0%	15,000.00	15,000.00	0.00	0.0%
Uninsured Auto Insurance	20.00	20.00	0.00	0.0%	160.00	160.00	0.00	0.0%
Fidelity Bond	29.00	29.00	0.00	0.0%	232.00	232.00	0.00	0.0%
Property Tax	0.00	0.00	0.00	0.0%	9.00	30.00	-21.00	-0.01%
Total TAX & INSURANCE	2,257.00	2,257.00	0.00	0.0%	18,065.00	18,086.00	-21.00	-0.01%
UTILITIES								
Elec. Street Lights	5,437.42	6,250.00	-812.58	-1.61%	42,780.56	50,000.00	-7,219.44	-1.71%
Elec. Rec Center	1,363.50	1,250.00	113.50	0.23%	6,693.55	10,000.00	-3,306.45	-0.79%
Elec. Sprinklers	13.16	25.00	-11.84	-0.02%	125.84	200.00	-74.16	-0.02%
Water - Rec. Center/Pool	532.88	415.00	117.88	0.23%	4,310.32	3,320.00	990.32	0.24%
Water - Sprinkler	1,586.95	625.00	961.95	1.9%	6,741.52	5,000.00	1,741.52	0.41%
Telephone	170.07	250.00	-79.93	-0.16%	1,359.44	2,000.00	-640.56	-0.15%
Total UTILITIES	9,103.98	8,815.00	288.98	0.57%	62,011.23	70,520.00	-8,508.77	-2.02%
Total Expense	48,730.84	52,167.00	-3,436.16	-6.8%	373,999.28	419,865.00	-45,865.72	-10.89%
Net Income	1,806.90	1,107.00	699.90	1.39%	47,215.94	10,935.00	36,280.94	8.61%

TOTAL

Westbank Homeowners Association, Inc. Balance Sheet

As of August 31, 2011

	Aug 31, 11
ASSETS	
Current Assets	
Checking/Savings	126 694 51
Prosperity Bank - MM Prosperity Bank - OPS	136,684.51 37,331.05
Total Checking/Savings	174,015.56
Accounts Receivable Accounts Receivable A/R 1990's	9,185.54
A/R 2000 A/R MAINTENANCE FEES 2000 Force mows 2000 Interest Legal/Collection PrePaid Legal	277.44 210.00 56.19 1,426.69 934.00
Returned Checks Synergy Collection Fee	259.39 328.06
Total A/R 2000	3,491.77
Maintenance Fees 2001	
Force Mow 2001 Interest on Outstanding M. Fees Maintenance Fees 2001 - Other	395.00 577.02 980.44
Total Maintenance Fees 2001	1,952.46
Maintenance Fees 2002 2002 Attorney & Mgmt Col. Fees Maintenance Fees 2002 - Other	935.00 654.17
Total Maintenance Fees 2002	1,589.17
Maintenance Fees 2003 2003 Penalty & Interest Maintenance Fees 2003 - Other	50.00 1,652.82
Total Maintenance Fees 2003	1,702.82
Maintenance Fees 2004	,
2004 Forced Mows	265.00
2004 Attorney Fees	1,747.32
2004 Synergy Collection Fees	419.20
Maintenance Fees 2004 - Other	2,434.74
Total Maintenance Fees 2004	4,866.26
Maintenance Fees 2005 2005 NSF Checks	30.00
2005 Attorney Fees	1,062.67
2005 Synergy Collection Fees	1,127.10
Maintenance Fees 2005 - Other	1,630.51
Total Maintenance Fees 2005	3,850.28
Maintenance Fees 2006	
Force Mows	280.00
2006 NSF Checks	1,358.00
2006 Interest	130.00
2006 Attorney Fees 2006 Synergy Collection Fees	2,216.97
Maintenance Fees 2006 - Other	910.00 2,820.70
Total Maintenance Fees 2006	7,715.67
Maintenance Fees 2007	
2007 Attorney's Fees	2,922.21
2007 Collection Fees	1,725.00
2007 Transfer & Collection Fees	1,034.00
2007 Force Mows	1,362.65

Westbank Homeowners Association, Inc. Balance Sheet

As of August 31, 2011

	Aug 31, 11
Maintenance Fees 2007 - Other	8,029.31
Total Maintenance Fees 2007	15,073.17
Maintenance Fees 2008 2008 Interest on Account 2008 Forced Mows 2008 Attorney's Fees 2008 NSF 2008 Synergy - 3 Payment Option Maintenance Fees 2008 - Other	1,077.31 2,213.00 17,493.33 423.24 1,334.68 15,447.46
Total Maintenance Fees 2008	37,989.02
Maintenance Fees 2009 2009 Interest on Account 2009 Force Mows 2009 - Synergy Collect & Other Maintenance Fees 2009 - Other	1,195.45 2,477.88 240.00 23,278.31
Total Maintenance Fees 2009	27,191.64
Maintenance Fees 2010 2010 - Synergy Collect & Other 2010 - Interest on Account 2010 - NSF Checks 2010 - Attorney's Fees Maintenance Fees 2010 - Other	12,833.12 3,843.34 440.00 6,930.78 35,073.81
Total Maintenance Fees 2010	59,121.05
Atty Collection Trust Accout Maintenance Fees 2011 2011 - Attorney's Fees 2011 - Force Mows 2011 - NSF Checks 2011 - Synergy Collection Fees Maintenance Fees 2011 - Other	-13,699.02 10,595.88 495.00 493.00 8,250.00 56,543.36
Total Maintenance Fees 2011	76,377.24
Maintenance Fees 2012	-188.00
Total Accounts Receivable	236,219.07
Total Accounts Receivable	236,219.07
Other Current Assets	11 001 00
Undeposited Funds Total Other Current Assets	-11,991.00 -11,991.00
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Total Current Assets	398,243.63
Fixed Assets Accumulated Depreciation Fixed Assets Building Remodeling	-206,734.00
Appliances Building Remodeling - Other	2,280.00 149,741.76
Total Building Remodeling	152,021.76
Building Clubhouse Furniture Fence Gazebo New Building Pool Lights Pool Repairs Pumphouse Signs	2,172.32 3,406.44 9,197.00 16,740.00 4,335.34 11,546.51 148,507.32 4,350.00 1,633.05

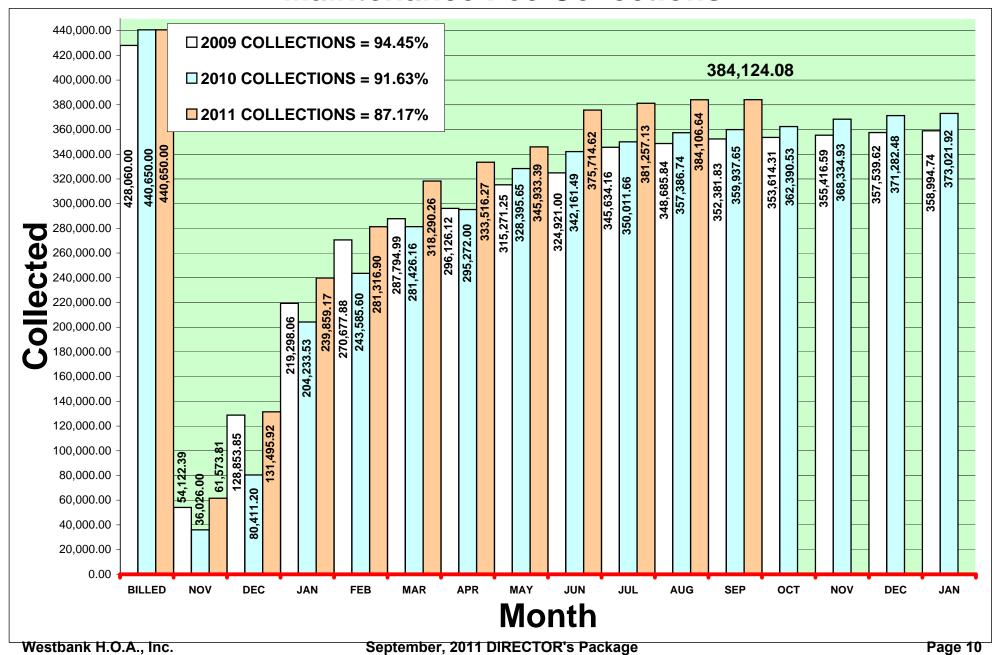
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Westbank Homeowners Association, Inc. Balance Sheet

As of August 31, 2011

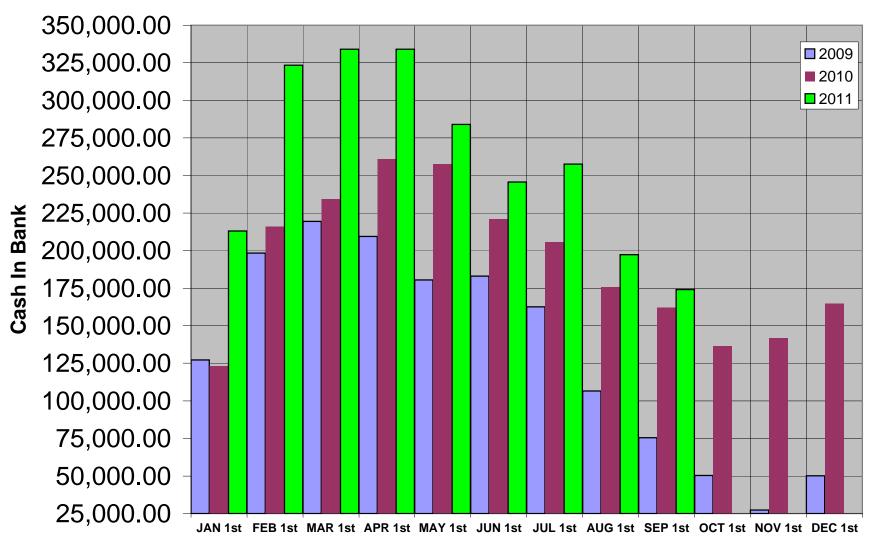
	Aug 31, 11
Swimming Pool (New Pool)	293,359.20
Total Fixed Assets	647,268.94
Total Fixed Assets	440,534.94
Other Assets Other Assets Pre-Paid Insurance	1,893.44
Total Other Assets	1,893.44
Total Other Assets	1,893.44
TOTAL ASSETS	840,672.01
LIABILITIES & EQUITY Liabilities Current Liabilities Accounts Payable Accounts Payable	-36,211.50
Total Accounts Payable	-36,211.50
Other Current Liabilities Current liabilities Unearned Income from 2011 MFEES	139,073.00
Total Current liabilities	139,073.00
Total Other Current Liabilities	139,073.00
Total Current Liabilities	102,861.50
Long Term Liabilities Long Term Liabilities Sterling Bank 100K Loan 7-30-07 Sterling Bank-Loan 1	75,420.55 52,622.90
Total Long Term Liabilities	128,043.45
Total Long Term Liabilities	128,043.45
Total Liabilities	230,904.95
Equity Retained Earnings Net Income	562,551.12 47,215.94
Total Equity	609,767.06
TOTAL LIABILITIES & EQUITY	840,672.01

2011 vs 2010 vs 2009 Maintenance Fee Collections



WESTBANK H.O.A., INC.

Cash in Bank - 2009 - 2010 - 2011 Comparisons



First Day of Each Month